~~Inventor search

18/3,K/4   (Item 4 from file: 155)
DIALOG(R)File 155:MEDLINE(R)

11675677 PMID: 10165633
Medical leadership in an era of managed care and continual improvement.
 McEachern J E ; Curley C A; Neuhauser D
 Case Western Reserve University School of Medicine, MetroHealth Medical Center, Cleveland, OH 44109, USA.
 Health care management (Philadelphia, Pa.) (UNITED STATES) Oct 1995, 2
 (1) p19-32, ISSN 1069-6571--Print Journal Code: 9438798
 Publishing Model Print
 Document type: Journal Article; Review
 Languages: ENGLISH
 Main Citation Owner: NLM
 Record type: MEDLINE; Completed

 Medical leadership in an era of managed care and continual improvement.
 McEachern J E ; Curley C A; Neuhauser D

18/3,K/7   (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

00506599 90-32356
Measurement Tools Eliminate Guesswork
Caldwell, Chip; McEachern, J. Edward; Davis, Vicki
Healthcare Forum v33n4 PP: 23-27 Jul/Aug 1990
ISSN: 0899-9287 JRNL CODE: HPF

...ABSTRACT: and how employees fit into the process. The program rests on a 3-pronged philosophy: customer-, process-, and statistical mindedness. New employees have a 2-hour total quality orientation, and quality improvement team members receive training in process discovery and use of
statistical tools. To get a reading of customer values, the hospital conducts customer judgment surveys , and those quality factors most important to customers are revealed. Storyboards displaying quality indicators along...

...rates ability to affect each indicator, identifies opportunities for improvement, and organizes a quality improvement team.

~~Bibliographic patent files

24/3,K/7   (Item 7 from file: 350)
DIALOG(R)File 350:Derwent WPIX

0014329035 - Drawing available
WPI ACC NO: 2004-516791/200449
XRPX Acc No: N2004-409533
Deterministic real time hierarchical distributed special purpose computing
system has core processing units at top, intermediate and terminating level
of hierarchy to perform supervisory control/monitoring/device control
process
Patent Assignee: AMBUEL J (AMBU-I); AMBUEL J R (AMBU-I)
Inventor: AMBUEL J R
Patent Family (2 patents, 1 countries)

Patent			Application			
Number	Kind	Date	Number	Kind	Date	Update
US 20040123291	A1	20040624	US 2002432715	P	20021212	200449 B
			US 2003732605	A	20031209	
US 7263598	B2	20070828	US 2003732605	A	20031209	200757 E

Priority Applications (no., kind, date): US 2002432715 P 20021212; US
 2003732605 A 20031209

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
US 20040123291	A1	EN	14	8	Related to Provisional US 2002432715

Class Codes
International Classification (+ Attributes)
IPC + Level Value Position Status Version
... G06F-0015/00 ...

... G06F-0015/16 ...

... G06F-0015/76 ...

... G06F-0009/46
... G06F-0015/00 ...

... G06F-0015/16 ...

... G06F-0015/76 ...

... G06F-0009/46

Original Publication Data by Authority
Argentina

Assignee name & address:
Original Abstracts:
...software protocols and rules followed by the embedded code in each core
processing unit guarantee determinism and real time response as
well as all of the other beneficial features and characteristics of the
system listed...
Claims:

24/3,K/11   (Item 11 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2008 Thomson Reuters. All rts. reserv.

0012865098 - Drawing available
WPI ACC NO: 2002-724029/200278
XRPX Acc No: N2002-570874
Process for interactive collaborative group decision making among multiple
participants for networked computers is based on specifying automatic logic
model process and collecting survey response data
Patent Assignee: COUSINS DOWNS PARTNERSHIP (COUS-N); SOFILOGIC LLC
(SOFI-N)
Inventor: COUSINS P A; DOWNS D L
Patent Family (4 patents, 99 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
WO 2002084561	A1	20021024	WO 2002US10999	A	20020408	200278 B
US 20030023685	A1	20030130	US 2001836886	A	20010417	200311 E
EP 1390892	A1	20040225	EP 2002762014	A	20020408	200415 E
			WO 2002US10999	A	20020408	
AU 2002307182	A1	20021028	AU 2002307182	A	20020408	200433 E

Priority Applications (no., kind, date): US 2001836886 A 20010417

Patent Details
Number   Kind Lan Pg Dwg Filing Notes

WO 2002084561   A1 EN   55   11

National Designated States,Original: AE AG AL AM AT AU AZ BA BB BG BR
BY
  BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM
HR HU ID
  IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW
MX MZ
  NO NZ OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG
UZ VN
  YU ZA ZM ZW

Regional Designated States,Original: AT BE CH CY DE DK EA ES FI FR GB GH
  GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

EP 1390892   A1 EN   PCT Application WO 2002US10999
            Based on OPI patent   WO 2002084561

Regional Designated States,Original: AL AT BE CH CY DE DK ES FI FR GB GR
  IE IT LI LT LU LV MC MK NL PT RO SE SI TR

AU 2002307182   A1 EN   Based on OPI patent   WO 2002084561

  Alerting Abstract ...a group consisting of leadership, marketing,
strategy, finance, operations, styles, structure, culture, development,
staffing and customer elements and populated with data from a
questionnaire .

...and displaying human perception in the context of a real time dynamic
model of a network of event nodes A graphic display object for showing
proportional distribution of responses in a survey data structure An
apparatus to collect and display facts that support human perceptions
in the context of a real time dynamic model

Class Codes
International Classification (Main): G06F-017/60

Original Publication Data by Authority

Argentina

 24/3,K/13   (Item 13 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2008 Thomson Reuters. All rts. reserv.

0010649568 - Drawing available
WPI ACC NO: 2001-257234/200126
XRPX Acc No: N2001-183466
Customer's response controlling method for advertisement in
Internet,
involves grouping and presenting information about items and
providing

rewards to customers

Patent Assignee: LIM M T (LIMM-I)

Inventor: LIM M T

Patent Family (5 patents, 88 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
WO 2000068756	A2	20001116	WO 2000KR391	A	20000426	200126 B
AU 200044347	A	20001121	AU 200044347	A	20000426	200126 E
KR 2000073368	A	20001205	KR 199916618	A	19990510	200131 E
EP 1110142	A1	20010627	EP 2000925699	A	20000426	200137 E
			WO 2000KR391	A	20000426	
JP 2002544581	W	20021224	JP 2000616476	A	20000426	200313 E
			WO 2000KR391	A	20000426	

Priority Applications (no., kind, date): KR 199916618 A 19990510

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
WO 2000068756	A2	EN	18	4	

National Designated States,Original: AE AL AM AT AU AZ BA BB BG BR BY CA

 CH CN CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE

 KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU

 SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Regional Designated States,Original: AT BE CH CY DE DK EA ES FI FR GB GH
 GM GR IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200044347	A	EN			Based on OPI patent WO 2000068756
KR 2000073368	A	KO	4		
EP 1110142	A1	EN			PCT Application WO 2000KR391

               Based on OPI patent WO 2000068756

Regional Designated States,Original: AT BE CH CY DE DK ES FI FR GB GR IE
 IT LI LU MC NL PT SE

| JP 2002544581 | W | JA | 18 | | PCT Application WO 2000KR391 |

               Based on OPI patent WO 2000068756

Class Codes

International Classification (Main): G06F , ...

... G06F-011/00 ...
... G06F-017/60

Original Publication Data by Authority

Argentina

Assignee name & address:

Original Abstracts:

...registered customers reaches a predetermined number.This invention provides an effective means for inducing customers' response to the product advertisement in a real-time manner. Survey or comparison between the items presented in the item group can be accomplished accordingly. Information about the customer 's preference in the item group can be easily obtained if research of customers' response is made...

...an effective means for inducing customers' response to the product advertisement in a real-time manner . Survey or comparison between the items presented in the item group can be accomplished accordingly. Information about the customer 's preference in the item group can be easily obtained if research of customers' response is made...
Claims:

~~Full text patent files

13/3,K/2   (Item 2 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
(c) 2008 European Patent Office. All rts. reserv.

02288421
Method and system for providing feedback on business transactions using
    computer applications
Verfahren und System zur Bereitstellung von Feedback zu
    Geschaftstransaktionen unter Verwendung von Computeranwendungen
Procede et systeme fournissant des commentaires sur des transactions
    commerciales a l'aide d'applications informatiques
PATENT ASSIGNEE:
  SAP AG, (7139610), Dietmar-Hopp-Allee 16, 69190 Walldorf, (DE),
    (Applicant designated States: all)
INVENTOR:
  Agassi, Shai, 209 Hollywood Drive, Los Gatos, California 94025, (US)
  Cakarel, Efe, 663 17th Avenue, Menlo Park, California 94025, (US)
  Hershkovitz, Barak, 41 Hanoter Street, PO Box 4032, Even Yehuda 40500, (IL)
  Shamia, Gadi, 2012 Farndon Avenue, Los Altos, CA 94024, (US)
  Ziv, Udi, 8 Duchifat Street, Raanana, 43720, (IL)
LEGAL REPRESENTATIVE:
  Muller-Bore & Partner Patentanwalte (100651), Grafinger Strasse 2, 81671
    Munchen, (DE)
PATENT (CC, No, Kind, Date): EP 1811449 A1 070725 (Basic)
APPLICATION (CC, No, Date): EP 2006026948 061227;

PRIORITY (CC, No, Date): US 322724 051230
DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR;
GB; GR;
HU; IE; IS; IT; LI; LT; LU; LV; MC; NL; PL; PT; RO; SE; SI; SK; TR
EXTENDED DESIGNATED STATES: AL; BA; HR; MK; YU
INTERNATIONAL CLASSIFICATION (V8 + ATTRIBUTES):
IPC + Level Value Position Status Version Action Source Office:
  G06Q-0030/00   A I F B 20060101 20070321 H EP
ABSTRACT WORD COUNT: 55
NOTE:
  Figure number on first page: 12

LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:
Available Text Language   Update   Word Count
    CLAIMS A (English) 200730   311
    SPEC A   (English) 200730   21603
Total word count - document A   21914
Total word count - document B   0
Total word count - documents A + B   21914

INTERNATIONAL CLASSIFICATION (V8 + ATTRIBUTES):
IPC + Level Value Position Status Version Action Source Office:
  G06Q-0030/00   A I F B 20060101 20070321 H EP

…SPECIFICATION application 130: i) business status information (seven-day
  profit & loss report, daily bank statement); ii) customer information
  (contact information , recent purchases, payment history, credit
  report); and iii) product information (inventory levels, vendor
  information, unit cost). In another example, bookkeepers typically do
  invoicing, bill paying, payroll…

…136 may display a portal that allows users to view, create, and manage
  historical and real - time reports including role-based reporting
  and such. Generally, historical reports provide critical information on
  what has happened including static or canned. i.e. stored reports…

13/3,K/5   (Item 5 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2008 WIPO/Thomson. All rts. reserv.

01733481   **Image available**
SERVICE PROVIDER PERFORMANCE MONITORING SYSTEM
SYSTEME DE SURVEILLANCE DES PERFORMANCES D'UN
FOURNISSEUR DE SERVICES
Patent Applicant/Assignee:
  INTERNET GEEKS LIMITED, Independent House, 18-20 Thorpe Road,

Norwich,

　　Norfolk NR1 1RY, GB, GB (Residence), GB (Nationality), (For all
　　designated states except: US)

Patent Applicant/Inventor:

　GOODINGS Kevin Richard, Merview, Milestone Lane, Wicklewood,
Wymondham,

　　Norfolk NR18 9QL, GB, GB (Residence), GB (Nationality), (Designated
　　only for: US)

Legal Representative:

　IP21 LIMITED (agent), Central Formalities Departments, Norwich Research
　　Park, Colney, Norwich NR4 7UT, GB

Patent and Priority Information (Country, Number, Date):

　Patent:　　　　WO 2008129285 A1 20081030 (WO 08129285)
　Application:　　　WO 2008GB1394 20080421　(PCT/WO GB2008001394)
　Priority Application: GB 200776276 20070420

Designated States:

(All protection types applied unless otherwise stated - for applications
2004+)

　AE AG AL AM AO AT AU AZ BA BB BG BH BR BW BY BZ CA CH CN CO CR CU
CZ DE

　DK DM DO DZ EC EE EG ES FI GB GD GE GH GM GT HN HR HU ID IL IN IS
JP KE

　KG KM KN KP KR KZ LA LC LK LR LS LT LU LY MA MD ME MG MK MN MW MX
MY MZ

　NA NG NI NO NZ OM PG PH PL PT RO RS RU SC SD SE SG SK SL SM SV SY
TJ TM

　TN TR TT TZ UA UG US UZ VC VN ZA ZM ZW

　(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LT LU
LV MC

　MT NL NO PL PT RO SE SI SK TR

　(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

　(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

　(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 4771

International Patent Class (v8 + Attributes)

IPC + Level Value Position Status Version Action Source Office:

　G06Q-0030/00 …

Fulltext Availability:

　Detailed Description

　Claims

Detailed Description

… contact with the service provider has been completed.

　In a subsidiary aspect, the system automatically generates in "real

time " one or more e-mails in response to the customer contact. The automatic e-mails are capable of containing a variety of...

...means of scoring a service that the customer has received. Or, contain one or more survey questions, which may require additional information
from the customer .

In a subsidiary aspect, customer surveys may be conducted dynamically. For example, a sample group from a service provider's customer...

13/3,K/6   (Item 6 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2008 WIPO/Thomson. All rts. reserv.

01694763
DATA FUSION METHODS AND SYSTEMS
PROCEDES ET SYSTEMES DE FUSION DE DONNEES
Patent Applicant/Assignee:
  INFORMATION RESOURCES INC, 150 North Clinton Street, Chicago, IL 60661,
    US, US (Residence), US (Nationality), (For all designated states except: US)
Patent Applicant/Inventor:
  HUNT Herbert Dennis, 150 North Clinton Street, Bedford, NY, US, US
    (Residence), CA (Nationality), (Designated only for: US)
  WEST John Randall, 150 North Clinton Street, Sunnyvale, CA, US, US
    (Residence), US (Nationality), (Designated only for: US)
  GIBBS Marshall Ashby, 150 North Clinton Street, Clarendon Hills, IL, US,
    US (Residence), US (Nationality), (Designated only for: US)
  GRIGLIONE Bradley Michael, 150 North Clinton Street, Lake Zurich, IL, US,
    US (Residence), US (Nationality), (Designated only for: US)
  HUDSON Gregory David Neil, 150 North Clinton Street, Riverside, IL, US,
    US (Residence), US (Nationality), (Designated only for: US)
  BASILICO Andrea, 150 North Clinton Street, Lomazzo, IT, IT (Residence),
    IT (Nationality), (Designated only for: US)
  JOHNSON Arvid C, 150 North Clinton Street, Frankfort, IL, US, US
    (Residence), US (Nationality), (Designated only for: US)
  BERGEON Cheryl G, 150 North Clinton Street, Arlington Heights, IL, US, US
    (Residence), US (Nationality), (Designated only for: US)
  CHAPA Craig Joseph, 150 North Clinton Street, Lake Barrington, IL, US, US
    (Residence), US (Nationality), (Designated only for: US)
  AGOSTINELLI Alberto, 150 North Clinton Street, Trezzo Sull Adda, IT, IT
    (Residence), IT (Nationality), (Designated only for: US)
  YUSKO Jay Alan, 150 North Clinton Street, Lombard, IL, US, US (Residence)
    , US (Nationality), (Designated only for: US)
  MASON Trevor, 150 North Clinton Street, Bolingbrook, IL, US, US

Detailed Description
... on an open and extensible data platform to allow for rapid inclusion
of additional consumer data , such as client managed consumer surveys
or specialized consumer panels. The consumer tracking and targeting
facility enables comprehensive consumer and store...root-cause due-to
analysis, and the like. For high-level analysis of sales, the reporting
may include a status of activity within a category, such as by channel,

by category...

13/3,K/10   (Item 10 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2008 WIPO/Thomson. All rts. reserv.

01118456   **Image available**
BUSINESS ANALYSIS AND MANAGEMENT SYSTEMS
SYSTEME D'ANALYSE ET DE GESTION DES ACTIVITES COMMERCIALES
Patent Applicant/Inventor:
 MANN Michael M, 4248 Via Alondra Avenue, Palos Verdes Estates, CA 90274,
   US, US (Residence), US (Nationality)
 HAUGLAND Arne, 1530 Finley Road, Pleasanton, CA 94588, US, US (Residence)
   , US (Nationality)
Legal Representative:
 SCHMITT Ross A (et al) (agent), LADAS & PARRY, 5670 Wilshire Boulevard,
   Suite 2100, Los Angeles, CA 90036-5679, US,
Patent and Priority Information (Country, Number, Date):
 Patent: WO 200440402 A2-A3 20040513 (WO 0440402)
 Application: WO 2003US31820 20031008 (PCT/WO US03031820)
 Priority Application: US 2002417018 20021008; US 2002417098 20021008
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
 AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ
 EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK
 LR LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PG PH PL PT RO RU SC
 SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW
 (EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE
 SI SK TR
 (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
 (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW
 (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 172008

Main International Patent Class (v7): G06F-017/60
Fulltext Availability:
 Detailed Description

Detailed Description

... 1-9 illustrates traversing a tree in "IN" order;
FIGURE 1-10 illustrates a show results panel;
FIGURE I-I 1 illustrates an extended node family;
FIGURE I- 1 2 illustrates an immediate node family; and
FIGURE 1-13 illustrates a display of inetrics results .

The figures listed immediately below are generally related to the subject matter discussed in Section 2 of "Detailed Description...links

and its impact on each of the identified study issues. When the survey information is entered into the EnCompass database, each line becomes a single data collection record (figs...

~~ Bibliographic NPL files

11629693 PMID: 8591591
GAP: a computer-assisted design tool for the development and analysis of
evidence-based automated questionnaires.
Hayward R S; Hogeterp J A; Langton K B; Summerell D; Roizen M F
Health Information Research Unit, McMaster University, Hamilton, Ontario, Canada.
Medinfo. MEDINFO (CANADA)   1995, 8 Pt 2 p934-7, Journal Code: 7600347
Publishing Model Print
Document type: Journal Article
Languages: ENGLISH

Main Citation Owner: NLM
Record type: MEDLINE; Completed

... guidelines. The Guideline Application Program (GAP) facilitates the design, development, testing, customization, and implementation of interactive patient-computer questionnaires, the analysis of patient -derived information, and the clinical application of practice guidelines that require knowledge of multiple patient-specific characteristics...

13/3,K/8   (Item 8 from file: 155)
DIALOG(R)File 155:MEDLINE(R)
(c) format only 2008 Dialog. All rts. reserv.

09340703 PMID: 2108460
HIV seroprevalence surveys of childbearing women--objectives, methods,
and uses of the data.
Pappaioanou M; George J R; Hannon W H; Gwinn M; Dondero T J; Grady G F;
Hoff R; Willoughby A D; Wright A; Novello A C; et al
Center for Infectious Diseases, Centers for Disease Control, Atlanta, GA 30333.
Public health reports (Washington, D.C. - 1974) (UNITED STATES)   Mar-Apr
1990, 105 (2) p147-52, ISSN 0033-3549--Print   Journal Code: 9716844
Publishing Model Print
Document type: Journal Article
Languages: ENGLISH
Main Citation Owner: NLM
Record type: MEDLINE; Completed

... be met while protecting the integrity and efficient conduct of neonatal screening programs and ensuring patient anonymity. Information
from this survey will be used to (a) assess the levels and trends of HIV infection in women...

13/3,K/38   (Item 1 from file: 2)
DIALOG(R)File 2:INSPEC
(c) 2008 Institution of Electrical Engineers. All rts. reserv.

07264932   INSPEC Abstract Number: C1999-07-7130-039
Title: Real-time GPS data capture with barcode interface, GIS mapping and
database lineage for a community resource management program
Author(s): Hsu, P.

Author Affiliation: Landscape Archit. Program, Oklahoma State Univ., Stillwater, OK, USA

Conference Title: GIS/LIS'96 Annual Conference and Exposition Proceedings p.789-806

Publisher: American Society for Photogrammetry & Remote Sensing, Bethesda, MD, USA

Publication Date: 1996 Country of Publication: USA xv+1284 pp.

Material Identity Number: XX-1996-03162

Conference Title: Proceedings of Geographic Information Systems/Land Information Systems

Conference Sponsor: American Congress on Surveying & Mapping; American

Soc. for Photogrammetry & Remote Sensing; AM/FM Int.; Assoc. of American

Geographers; Urban & Regional Inf. Syst. Assoc.; American Public Works Assoc

Conference Date: 19-21 Nov. 1996 Conference Location: Denver, CO, USA

Language: English

Subfile: C

...Abstract: attributes can be merged with CAD and GIS data in the field to provide an instant geographic information basis for inventory , analysis, and database management. The author would like to present a pilot study of real...

... with their current databases. This study is to fill the gap of mapping and database inventory analysis based on a GPS receiver, a real - time SpaceNet communication satellite data correction link, a barcode system interface, a datalogger or a field computer, background maps, and...

~~Full text NPL files - 1

KOPPIKAR
16/3,K/2
DIALOG(R)File 20:Dialog Global Reporter

13987784 (USE FORMAT 7 OR 9 FOR FULLTEXT)
CustomerSat Adds 1-to-1 Marketing Functionality to WEBConnect; WEBConnect
Now Allows eCommerce Companies to Personalize Offers and Messages based
on Customer-Provided Data
BUSINESS WIRE
November 28, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 407

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...   firsts" in Internet survey research, including the first automated
collection, reading, and tabulation of survey responses by e-mail, the
first real - time calculation and display of cross-tabs on the Web,
and the first positive identification of respondents to Web surveys . The
company is headquartered in Mountain View, California. For more
information, visit http://www.CustomerSat...

KOPPIKAR
16/3,K/9
DIALOG(R)File 20:Dialog Global Reporter
(c) 2008 Dialog. All rts. reserv.

12510117 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Mercantec Enhances Its Offerings With OpinionWare, a Powerful
Customer
  Feedback and Community Engine
PR NEWSWIRE
August 22, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 593

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...   Unlike current messaging and opinion gathering approaches,
OpinionWare integrates survey and message board functionality to
generate
  conclusive, understandable, graphical results in real time from
online opinion expression-effectively transforming Web-based discussion and
opinion sharing into a useful...

16/3,K/13
DIALOG(R)File 20:Dialog Global Reporter
(c) 2008 Dialog. All rts. reserv.

12192178 (USE FORMAT 7 OR 9 FOR FULLTEXT)
MarketTools Delivers Robust Online Tool for Gathering Market and
Customer
  Intelligence
PR NEWSWIRE
August 01, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 572

... to making sound business decisions across every department in a corporation, including marketing, market research, customer service, human resources and investor relations.

16/3,K/16
DIALOG(R)File 20:Dialog Global Reporter
(c) 2008 Dialog. All rts. reserv.

11488961 (USE FORMAT 7 OR 9 FOR FULLTEXT)
NICE Alliance and Investment in CustomerSat.com Delivers Online Customer
  Feedback for Contact Centers
PR NEWSWIRE
June 13, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 858

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... proprietary methods to enhance the effectiveness of Web and e-mail surveys, WebFocus groups, and real - time Web-based reporting to achieve maximum survey   response rates and rapid analysis. Based in Mountain View, California, the company is privately held and offers services to create and analyze Web surveys in a hosted environment utilizing extensive marketing research expertise. Company information is available at http...

KOPPIKAR
16/3,K/29
DIALOG(R)File 20:Dialog Global Reporter
(c) 2008 Dialog. All rts. reserv.

08291281 (USE FORMAT 7 OR 9 FOR FULLTEXT)
CustomerCast Subscriber Satisfaction System Proves a Powerful Competitive
  Advantage for Excite@Home
PR NEWSWIRE
November 18, 1999
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1035

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... clearly indicates critical issues and areas of success at a glance.

And, with Web-based, real-time reporting, trends can be monitored continually as the survey responses stream in.

"CustomerCast SatCast makes frequent surveying, analysis, and reporting of customer feedback possible and...

16/3,K/38
DIALOG(R)File 20:Dialog Global Reporter
(c) 2008 Dialog. All rts. reserv.

04636902 (USE FORMAT 7 OR 9 FOR FULLTEXT)
MarketSource Selects Fastech for New Field Sales and Survey Reporting
System
PR NEWSWIRE
March 15, 1999
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 745

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... analysis and real-time reaction to retail situations. Additionally, MarketSource is planning to improve managers' customer responsiveness by
giving them direct access to resource planning systems, collated call report information and...

16/3,K/50
DIALOG(R)File 20:Dialog Global Reporter
(c) 2008 Dialog. All rts. reserv.

01209033 (USE FORMAT 7 OR 9 FOR FULLTEXT)
NetReflector's www.InstantSurvey.com Goes Live Today; First True Online
Application For Designing & Conducting Surveys -- Free Trial Offered --
BUSINESS WIRE
March 23, 1998   6:16
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 656

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... The advantage of using an online application means no special software or hardware to buy, immediate access to the latest software updates and risk-free pay-per- response pricing," he said.
Significant Time and Expense Savings

In comparison to traditional survey methods, InstantSurvey...

~~Full text NPL files - 2

19/3,K/8   (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2008 PR Newswire Association Inc. All rts. reserv.

00374233 20000717LAM011 (USE FORMAT 7 FOR FULLTEXT)
Alere Medical's Alerenet System Offered to Mamsi Health Plans'
Participating Physicians
PR Newswire
Monday, July 17, 2000 08:01 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 612

...AlereNet System is the DayLink Monitor, a
biometric measurement device with an easy-to-use interactive display and
communications instrument . Precise patient weight and responses are
sent from the DayLink Monitor via the member's regular phone line to the...

KOPPIKAR
19/3,K/11   (Item 4 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2008 PR Newswire Association Inc. All rts. reserv.

00168356 19990825SFW037 (USE FORMAT 7 FOR FULLTEXT)
CustomerCast Launches Automated Web-Based Support
Effectiveness System
PR Newswire
Wednesday, August 25, 1999 08:01 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 644

...received, CustomerCast SupportCast routes an "At
    Risk" trigger to the appropriate manager along with the customer 's
    account information so the satisfaction issues can be addressed
    immediately
    * Integration with SQL-Based Customer Service Software -- Clarify,
Remedy,
    Scopus...

...problem resolution code, level of
   support contract and/or time to solve the problem
  * Professional Survey and Report Design -- maximizes customer
response
   rate and assures captured information is relevant, measurable and
   actionable; uses sophisticated techniques to personalize surveys and
   ensure that respondents receive only the questions they can answer;
   includes Web-based reporting...

...in analysis designed to your
   visual reporting needs
  * Advantages of Internet Technology -- enables faster implementation,
   real-time reporting (updated in real time or as often as
needed),
   increased customer response rates, as well as anywhere, anytime
access
   to results
  * Unique, Interactive, Point-and-Click Reports...

KOPPIKAR
19/3,K/22   (Item 8 from file: 813)
DIALOG(R)File 813:PR Newswire
(c) 1999 PR Newswire Association Inc. All rts. reserv.

0668564   CL007
COMMUNITY MUTUAL INTRODUCES INFORMED DECISION MAKING
TO HOSPITALS AND PHYSICIANS THROUGHOUT THE STATE

DATE: January 24, 1994   08:58 EST   WORD COUNT: 660

...overview of all available treatment options.
   Before participating in the program, patients fill out a
 questionnaire , giving age, sex, symptom status, medical history, and
test results . The patient 's responses then define the content that is
 presented on an interactive video screen -- patients see only outcome
data that apply to their condition. Patients control how much and what
kind of information...

~~Full text NPL files - 3

15/3,K/1   (Item 1 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2003
(c) 2008 Dialog. All rts. reserv.

0184517055 159K0JNY

I CAN DO THAT.
BENDER, JP
South Florida Business Journal, v21, n19, p39
Friday, December 22, 2000
JOURNAL CODE: AKVQ LANGUAGE: ENGLISH RECORD TYPE: Fulltext
DOCUMENT TYPE: Trade Journal ISSN: 0746-2271
WORD COUNT: 1,299

…directly attribute it to the programs designed by Positive Impressions."

New company an instant success

 Customer Satisfaction , Knoll's newest company, conducts live
telephone interviews and in-house generated questionnaires with
automobile purchasers. The responses are then reported to a database
developed by company employees. Results are generated from the…

KOPPIKAR
15/3,K/2   (Item 2 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2003
(c) 2008 Dialog. All rts. reserv.

0173026955 158U0UAA
Measurement matters
Anonymous
IT Support News, v20, n11, p38
Thursday, November 30, 2000
JOURNAL CODE: AJLR LANGUAGE: ENGLISH RECORD TYPE: Fulltext
DOCUMENT TYPE: Trade Journal
WORD COUNT: 374

…every 60 days. Personalized email invitations to the web survey are then
generated. After each customer completes the survey, online results
are updated in real - time, allowing managers throughout the
organization to address customer concerns and opportunities immediately.

15/3,K/13   (Item 13 from file: 996)
DIALOG(R)File 996:NewsRoom 2000-2003
(c) 2008 Dialog. All rts. reserv.

0048028236 15100VLC
Let Your Fingers Do the Talking.
Gillespie, Greg
Health Data Management, v8, n4, p192
Saturday, April 1, 2000
JOURNAL CODE: AJAR LANGUAGE: ENGLISH RECORD TYPE: Fulltext

DOCUMENT TYPE: Trade Journal ISSN: 1079-9869
WORD COUNT: 2,473

…condition could be serious, the call automatically is forwarded to an
on-call nurse, who determines if the patient needs immediate
attention.

The results of each telephone interaction are stored in each patient 's
file on the PC used to run the TeleResults system. The results can be…

~ ~ Full text NPL files - 4

18/3,K/6   (Item 6 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2008 ProQuest Info&Learning. All rts. reserv.

00988604 96-37997
A structured approach to automated testing
Franceschini, Fiorenzo
Sensor Review v15n1 PP: 25-31 1995
ISSN: 0260-2288 JRNL CODE: SEN
WORD COUNT: 5396

…TEXT: 5]. Data Management functions can range from simply monitoring
the
test facility via the workstation displays , to creating reports using
real - time and historical data . The test manager can gather test
facility-wide information that is necessary for make decisions…

18/3,K/14   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c) 2008 Gale/Cengage. All rts. reserv.

0019828431   SUPPLIER NUMBER: 62527469   (USE FORMAT 7 OR 9
FOR FULL
TEXT)
RIQ Technologies' Feedback Station helps businesses improve
service quality
 through feedback analysis and online surveys.
M2 Presswire, NA
June 6, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 391 LINE COUNT: 00038

…   their customer data on a web-based FeedbackStation database. Users
can perform a variety of real - time analytic queries and generate

reports , including graphs, from the data. Subscribers receive monthly and annual summaries of how their website...

~~Full text NPL files - 5

20/3,K/6   (Item 6 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2008 Gale/Cengage. All rts. reserv.

01539994   SUPPLIER NUMBER: 12704504   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Electronic democracy: groups get the vote on line. (electronic voting software for workgroups) (includes related articles on applications of
 electronic voting and the future of electronic voting)
Nunamaker, Jay F., Jr.
Corporate Computing, v1, n5, p199(3)
Nov, 1992
ISSN: 1065-8610   LANGUAGE: ENGLISH   RECORD TYPE: FULLTEXT;
ABSTRACT
WORD COUNT: 2448   LINE COUNT: 00196

...   to move from an electronic voting tool used at an executive meeting to an electronic survey tool for gathering public opinion and customer feedback. Perhaps in the near future organizations will use electronic voting not only to manage their own interactions but to monitor customer opinion in real time .
    Moreover, research has shown that groups using structured voting schemes and response analyses to clarify communication and focus discussion consistently reach higher-quality decisions than groups using traditional voting methods. Electronic...

KOPPIKAR
20/3,K/19   (Item 8 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2008 Gale/Cengage. All rts. reserv.

02196319   Supplier Number: 56187336 (USE FORMAT 007 FOR FULLTEXT)
N.E.T. Sets New Standards in Customer Service with Internet Survey.
PR Newswire, p3735
Oct 11, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 755

...   service, today announced the company has implemented an Internet

technology solution to conduct, host and display results of customer surveys . The real - time information enables N.E.T. to monitor customer
 service and satisfaction more effectively, and ultimately improve customer loyalty. N.E.T. has partnered with CustomerSat.com…

…To demonstrate ongoing commitment and inspire trust, N.E.T. displays the results of their survey efforts via their Web site, http://www.net.com.

20/3,K/25   (Item 14 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2008 Gale/Cengage. All rts. reserv.

01415279   Supplier Number: 46616949 (USE FORMAT 007 FOR FULLTEXT)
MITUTOYO INTRODUCES THE MEASURLINK SPC SOFTWARE FAMILY FOR WINDOWS
News Release, pN/A
August 9, 1996
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 408

 (USE FORMAT 007 FOR FULLTEXT)

ABSTRACT:
TEXT:
…tests, forced assignable cause options, and warnings for out-of-control conditions in real-time. Real - Time also includes a report generator that should satisfy any customer 's needs. MeasurLink SPC Process Manager,
for real-time monitoring of shop-floor QC processes…

…the SPC process. Gage R&R integrates with MeasurLink SPC RealTime to build a gage inventory and track gage discrimination of process variation over time, featuring graphical representations the SPC gauging…

~ ~ Full text NPL files - 6

13/3,K/13   (Item 8 from file: 624)
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2008 McGraw-Hill Co. Inc. All rts. reserv.

0224288
Electronic surveying instruments
Engineering News-Record, Vol. 224, No. 26, Pg 101
June 28, 1990

TEXT:

This four-page brochure displays a selection of high performance electronic surveying instruments. The Series E instruments feature state-of-the art electronics such as dual-axis compensation in all directions for increased accuracy and instantaneous application of all correction constants. On-board programs are available with final results printed out on a large condensation-free LCD, and available memory in the REC fieldbook...

TABLE: